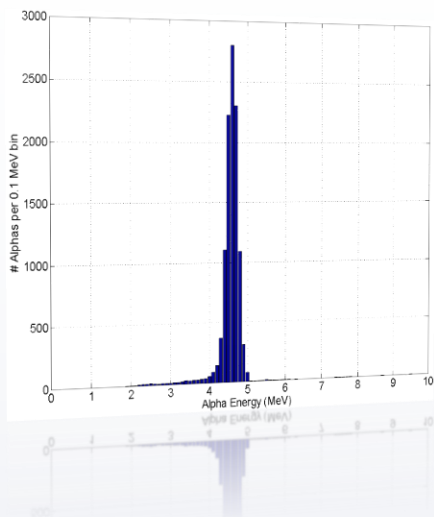




SERVICE BENEFITS

- Ensure that your system continues to perform optimally over an extended period
- Verify that your system is producing results that conform/comply with industry standards
- Stay up-to-date with the latest developments in sample handling and measurement techniques

XIA recommends compliance/calibration service at least once per year.

ENSURE THAT YOUR SYSTEM MAINTAINS OPTIMAL PERFORMANCE

Once engaged in the compliance/calibration service, XIA will ship you a 'calibration kit' which includes a set of well characterized and calibrated samples and a detailed measurement procedure. After you complete the prescribed set of measurements, XIA will review and analyze your results and supply you with an updated set of system parameters and settings to optimize your system's performance.

At the successful conclusion of the procedure, XIA will provide you with:

- Optimal system parameters and settings.
- A detailed report on the performance of your system, including a description of where your results fall within the distribution of all measurements of those samples.
- Up to 2 hours of support to assist you with any changes necessary to bring your system into compliance.
- A certificate of compliance.